

Adapting a Compliance System to the Needs of Small and Medium Sized Distribution or Franchise Networks

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Compliance focusses on observance of criminal or otherwise fined actions of a business in order to prevent the company from liability. Any business has to comply with laws, start-up or small cap businesses are not exempted from compliance.

Compliance is the responsibility and assignement of the company management, no matter the size of the management.

Compliance is a management's decision to **prevent**, **investigate** and **react** efficient on crimes and other breaches.

Company's liability for compliance breaches can be found in e.g.

- criminal codes (environment, corruption, bribery)
- antitrust laws (horizontal or vertical arrangements)
- data protection acts
- specific compliance laws (e.g. UK Bribery Act)
- multinational conventions (e.g. OECD)

Not to forget: damage of company's brand and reputation

Compliance risk portfolio: focus procurement

- Corruption (e.g. purchase department reveiving gifts)
- Corporate Social Responsibility
- Contractual obligations (e.g. non-disclosure obligation towards trade secrets, technical know-how, IP, copyrights, sales strategies)
- Retrieving permits/access from public authorities

Compliance risk portfolio: focus distribution

- Export regulations / disclosure
- Bribery (using intermediaries, brokers etc.)
- Antitrust
- Privacy / data protection (e.g. processing customer data)

Minimum compliance structure for small/medium sized distribution/franchise networks:

- compliance officer vs. compliance committee?
- code of conduct
- reporting system ("whistle blowing")
- internal rules on prevention, supervision, detection and reaction on compliance breaches
- ongoing training system

Thank you!

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